

<Begin Survey>
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1. How satisfied are you with the overall experience provided by the USPS.com website?

Very satisfied  
Mostly satisfied  
Somewhat satisfied  
Somewhat dissatisfied  
Mostly dissatisfied  
Very dissatisfied

2. Thinking about your recent experience with the USPS.com website, how likely are you to recommend the USPS to a friend or colleague?

0=Not at all Likely  
1  
2  
3  
4  
5  
6  
7  
8  
9  
10=Extremely Likely

3. What is the primary reason behind your rating? (*Comment*)
